

SupportDesk対象製品別サービスレベル一覧(ソフトウェア編) Symfoware

本公開情報は予告無く変更される場合があります。ご契約の際は必ず貴社ご担当営業に内容をご確認下さい。

2008年1月現在

| 動作対象OS | | | | | | | | 製品名 | ご提供サービス内容 | | | 製品サポート終了日 | |
|----------|-------|------------|-------|---------|--------|-----|-----|---|-----------|-----------|-------------|-----------|-------------|
| PRIMERGY | | PRIMEQUEST | | Solaris | UXP/DS | ASP | その他 | | 問題解決支援 | レベルアップ版提供 | バージョンアップ版提供 | 新規修正提供終了日 | お問い合わせ受付終了日 |
| Windows | Linux | Windows | Linux | | | | | | | | | | |
| | | | ○ | | | | | Symfoware Active DB Guard V8 | ○ | ○ | ○ | | |
| | | | ○ | | | | | Symfoware Active DB Gurard V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Active DB Gurard V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware e-Business Intelligence Suite 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware e-Business Intelligence Suite 6.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware e-Business Intelligence Suite Premium 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware e-Business Intelligence Suite Premium 6.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware e-Business Intelligence Suite Premium Oracle Limited 5.x | ○ | ○ | | | |
| ○ | | | | | | | | Symfoware e-Business Intelligence Suite Premium V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware e-Business Intelligence Suite Premium V6.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware e-Business Intelligence Suite V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware e-Business Intelligence Suite V6.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Essbase API 5.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Essbase API 6.x | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Essbase API V6.1 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Essbase SQLトリスル 5.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Essbase SV V10 | ○ | ○ | | | |
| | | | | | ○ | | | SymfoWARE Essbase SV V10 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE Essbase サーバ 5.0 | ○ | ○ | | | |
| | | | | | ○ | | | SymfoWARE Essbase サーバ 6.x | ○ | ○ | | | |
| | | | | | ○ | | | SymfoWARE Essbase サーバ V20 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Essbase サーバ V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Essbase サーバ V6.1 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Essbase スプレッドシートツールキット 5.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Essbase スプレッドシートツールキット 6.x | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Essbase スプレッドシートツールキット V6.1 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Essbase ハードウェアモニタリング 5.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Essbase ハードウェアモニタリング 6.x | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Essbase ハードウェアモニタリング V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Essbase ハードウェアモニタリング V6.1 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Mining Server V3.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Mining Server V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Application Developer Suite V3.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Application Developer Suite V4.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Application Developer Suite V5.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Application Runtime V3.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Application Runtime V4.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Application Runtime V5.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Communication Server V1.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Communication Server V4.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| | | | | ○ | | | | SymfoWARE Navigator for Text 4.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Navigator MartBuilder 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Navigator MartBuilder 6.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator MartBuilder Option 4.x | ○ | ○ | | | |
| | | | | | ○ | | | SymfoWARE Navigator MartBuilder Option V13 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator MartBuilder Option V3.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator MartBuilder Option V4.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Navigator MartBuilder Option.3.0 | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Navigator MartBuilder V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Navigator Martbuilder V6.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Portal Server V4.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Navigator Server 3.0 | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator Server 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator Server 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Navigator Server 6.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator Server Enterprise Edition 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator Server Enterprise Edition 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Navigator Server Enterprise Edition 6.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator Server Enterprise Edition Oracle Limited 5.x | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server Enterprise Edition Oracle Limited V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server Enterprise Edition SQL Server Limited V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server Enterprise Edition V4.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| | ○ | | | | | | | Symfoware Navigator Server Enterprise Edition V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server Enterprise Edition V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Navigator Server Enterprise Edition V6.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server Oracle Limited V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server SQL Server Limited V5.0 | ○ | | | | |
| ○ | | | | | ○ | | | SymfoWARE Navigator Server V13 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server V3.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Navigator Server V4.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Navigator Server V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator Server V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Navigator Server V6.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator V2.1 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Navigator WebSight Server 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Navigator Websight Server 6.x | ○ | ○ | | | |

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| PRIMERGY | | PRIMEQUEST | | Solaris | UXP/D S | ASP | その他 | | 問題解決支援 | レベルアップ版提供 | バージョンアップ版提供 | 新規修正提供終了日 | お問い合わせ受付終了日 |
| Windows | Linux | Windows | Linux | | | | | | | | | | |
| ○ | | | | | | | | SymfoWARE Navigator WebSight Server V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Navigator Websight Server V6.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator WebSight V4.0 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE Navigator 拡張オプション V11 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator 拡張オプション V2.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| | | | | ○ | | | | SymfoWARE Navigator-SV 1.1 | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Navigator-SV OPT V11 | ○ | ○ | | 2011/3/31 | 2011/3/31 |
| | | | | | ○ | | | SymfoWARE Navigator-SV V10 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE Navigator-SV V11 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Navigator-SV V2.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| | | | | ○ | | | | SymfoWARE OLAP Suite 3.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE OLAP Suite 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE OLAP Suite 5.x | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE OLAP Suite V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE OLAP Suite V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE OLAP基本セット for WindowsNT V2.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE OLAP基本セット for WindowsNT V3.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE OLAP基本セット for WindowsNT V3.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| | | | | ○ | | | | SymfoWARE Parallel Mining Server 3.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Parallel Mining Server 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Parallel Server 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Parallel Server GS連携オプション 4.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Parallel Server GS連携オプション V5 | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Parallel Server V5 | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Personal for Windows NT(R) V7.1 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Programmer's Kit V1.2 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Programmer's Kit V2.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Programmer's Kit V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Programmer's Kit V5.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Server 2.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | ○ | | | | SymfoWARE Server Advanced Backup Control 3.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | ○ | | | | SymfoWARE Server Advanced Backup Controller 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Server Advanced Backup Controller 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Server Advanced Backup Controller 6.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Server Advanced Backup Controller 7.x | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Advanced Backup Controller V7.0 | ○ | ○ | ○ | | |
| | ○ | | ○ | | | | | Symfoware Server Advanced Backup Controller V7.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Advanced Backup Controller V8 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Advanced Backup Controller V8 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Advanced Backup Controller V8 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Advanced Backup Controller V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Advanced Backup Controller V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Advanced Backup Controller V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Advanced Backup Controller V9.1.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Base Edition V8 | ○ | ○ | ○ | | |
| | | | | ○ | | | | SymfoWARE Server Connection Manager 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Server Connection Manager 6.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Server Connection Manager 7.x | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Connection Manager V6.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Server Connection Manager V7.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Connection Manager V7.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Connection Manager V7.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Connection Manager V8 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Connection Manager V8 | ○ | ○ | ○ | | |
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| | ○ | | | | | | | Symfoware Server Connection Manager V8 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Connection Manager V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Connection Manager V9.0.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Connection Manager V9.0.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Connection Manager V9.0.1 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Connection Manager V9.0.1 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Connection Manager V9.1.0 | ○ | ○ | ○ | | |
| | | | | ○ | | | | SymfoWARE Server Enterprise Edition 2.0 | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Server Enterprise Edition 3.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | ○ | | | | SymfoWARE Server Enterprise Edition 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Server Enterprise Edition 5.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Server Enterprise Edition 6.x | ○ | ○ | | | |
| | | | | ○ | | | | Symfoware Server Enterprise Edition 7.x | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Enterprise Edition V1.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Server Enterprise Edition V1.2 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server Enterprise Edition V2.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server Enterprise Edition V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server Enterprise Edition V5.0 | ○ | | | | |
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| Windows | Linux | Windows | Linux | | | | | | | | | | |
| ○ | ○ | | | | | | | Symfoware Server Enterprise Edition V7.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Enterprise Edition V7.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Enterprise Edition V8 | ○ | ○ | ○ | | |
| | | ○ | | | | | | Symfoware Server Enterprise Edition V8 | ○ | ○ | ○ | | |
| | | | | ○ | | | | Symfoware Server Enterprise Edition V8 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Enterprise Edition V9.0.0 | ○ | ○ | ○ | | |
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| | | | | | ○ | | | Symfoware Server Enterprise Edition V9.0.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Enterprise Edition V9.0.1 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Edition V9.0.1 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Edition V9.1.0 | ○ | ○ | ○ | | |
| | | | | | | | | SymfoWARE Server Enterprise Extended Edition 4.x | ○ | ○ | | | |
| | | | | | | | | SymfoWARE Server Enterprise Extended Edition 5.x | ○ | ○ | | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition 6.x | ○ | ○ | | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition 7.x | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V7.0 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V8 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V8 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V9.0.0 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V9.0.0 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V9.0.1 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Enterprise Extended Edition V9.1.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server for Windows NT V1.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Server for Windows NT V1.2 | ○ | | | 2012/3/31 | 2012/3/31 |
| ○ | | | | | | | | SymfoWARE Server for Windows NT V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server for Windows NT V5.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Server for Windows V6.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Server for Windows V7.0 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Hot Standby Option 6.x | ○ | ○ | | | |
| | | | | | | | | Symfoware Server Hot Standby Option 7.x | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Hot Standby Option V6.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Server Hot Standby Option V6.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Server Hot Standby Option V7.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Hot Standby Option V7.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | SymfoWARE Server Manual Set for Windows NT V1.2 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server Manual Set for Windows NT V4.0 | ○ | | | | |
| | | | | | | | | Symfoware Server Parallel Cluster Option 6.x | ○ | ○ | | | |
| | | | | | | | | Symfoware Server Parallel Cluster Option 7.x | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Parallel Cluster Option V7.0 | ○ | ○ | ○ | | |
| | | | | | | | | SymfoWARE Server Standard Edition 4.x | ○ | ○ | | | |
| | | | | | | | | SymfoWARE Server Standard Edition 5.x | ○ | ○ | | | |
| | | | | | | | | SymfoWARE Server Standard Edition 5.x スタートアップキット | ○ | | | | |
| | | | | | | | | Symfoware Server Standard Edition 6.x | ○ | ○ | | | |
| | | | | | | | | Symfoware Server Standard Edition 7.x | ○ | ○ | ○ | | |
| ○ | | | | | | | | SymfoWARE Server Standard Edition V2.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Server Standard Edition V4.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server Standard Edition V5.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V6.0 | ○ | | | | |
| ○ | | | | | | | | Symfoware Server Standard Edition V6.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V7.0 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Standard Edition V7.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V8 | ○ | ○ | ○ | | |
| ○ | | | | | | | | Symfoware Server Standard Edition V8 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V8 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V9 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V9.0.0 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Standard Edition V9.0.0 | ○ | ○ | ○ | | |
| | ○ | | | | | | | Symfoware Server Standard Edition V9.0.1 | ○ | ○ | ○ | | |
| | | | | | | | | Symfoware Server Standard Edition V9.1.0 | ○ | ○ | ○ | | |
| | | | | | | | | SymfoWARE Server Standard Edition スタートアップキット 4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server Standard Edition スタートアップキット V4.0 | ○ | | | | |
| | | | | | | | | SymfoWARE Server V10 | ○ | | | 2012/3/31 | 2012/3/31 |
| | | | | | | | | SymfoWARE Server V11 | ○ | ○ | | | |
| | | | | | | | | SymfoWARE Server V11 | ○ | | | 2012/3/31 | 2012/3/31 |
| | | | | | | | | SymfoWARE Server V12 | ○ | | | | |
| | | | | | | | | SymfoWARE Server ホットスタンバイオプション 2.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | | | | | SymfoWARE Server ホットスタンバイオプション 3.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | | | | | SymfoWARE Server ホットスタンバイオプション 4.x | ○ | ○ | | | |
| | | | | | | | | SymfoWARE Server ホットスタンバイオプション 5.x | ○ | ○ | | | |
| | | | | | | | | SymfoWARE Server ホットスタンバイオプション V12 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server ホットスタンバイオプション V5.0 | ○ | | | | |
| | | | | | | | | SymfoWARE Server ホットスタンバイオプションV11 | ○ | | | | |
| | | | | | | | | SymfoWARE Server 並列クエリオプション 2.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | | | | | SymfoWARE Server 並列クエリオプション 4.x | ○ | ○ | | | |

SupportDesk対象製品別サービスレベル一覧(ソフトウェア編) Symfoware

本公開情報は予告無く変更される場合があります。ご契約の際は必ず貴社ご担当営業に内容をご確認下さい。

2008年1月現在

| 動作対象OS | | | | | | | | 製品名 | ご提供サービス内容 | | | 製品サポート終了日 | |
|----------|-------|------------|-------|---------|-------------|-------|-----|--|-----------|-----------|-------------|------------|-------------|
| PRIMERGY | | PRIMEQUEST | | Solaris | U X P / D S | A S P | その他 | | 問題解決支援 | レベルアップ版提供 | バージョンアップ版提供 | 新規修正提供終了日 | お問い合わせ受付終了日 |
| Windows | Linux | Windows | Linux | | | | | | | | | | |
| | | | | ○ | | | | SymfoWARE Server 並列クエリオプション 5.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Server 並列クエリオプション V11 | ○ | ○ | | | |
| | | | | | ○ | | | SymfoWARE Server 並列クエリオプション V11 | ○ | | | 2012/3/31 | 2012/3/31 |
| | | | | | ○ | | | SymfoWARE Server 並列クエリオプション V12 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server 並列クエリオプション V2.0 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE Server 並列クエリオプション V4.0 | ○ | | | | |
| | ○ | | | | | | | Symfoware Server 並列クエリオプション V5.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Server 並列クエリオプション V5.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Server 並列クラスターオプション 3.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| | | | | ○ | | | | SymfoWARE Server 並列クラスターオプション 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Server 並列クラスターオプション 5.x | ○ | ○ | | | |
| | | | | | ○ | | | SymfoWARE SV Enterprise Edition V20 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE SV ホットスタンバイオプション V20 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE SV 並列クラスターオプション V20 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Text Mining Server 4.x | ○ | ○ | | | |
| | | | | ○ | | | | SymfoWARE Text Mining Server 5.x | ○ | ○ | | | |
| ○ | | | | | | | | SymfoWARE Text Mining Server for Research V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Text Mining Server V4.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE Text Mining Server V5.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Universal Data Accessor 1.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| ○ | | | | | | | | SymfoWARE Universal Data Accessor V1.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE Universal Data Interchanger 1.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| ○ | | | | | | | | SymfoWARE Universal Data Interchanger V1.0 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE VisualMiner V4.0 | ○ | | | | |
| | | | | ○ | | | | SymfoWARE WebLink 1.x | ○ | ○ | | 2012/3/31 | 2012/3/31 |
| ○ | | | | | | | | SymfoWARE WebLink for Windows NT V1.0 | ○ | | | 2012/3/31 | 2012/3/31 |
| ○ | | | | | | | | SymfoWARE WebLink for Windows NT V1.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| | | | | | ○ | | | SymfoWARE WebLink V10 | ○ | | | 2012/3/31 | 2012/3/31 |
| | | | | | ○ | | | SymfoWARE WebLink V11 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE イン트라ネットセット for Windows NT V1.1 | ○ | | | 2011/3/31 | 2011/3/31 |
| ○ | | | | | | | | SymfoWARE イン트라ネットセット for Windows NT V1.2 | ○ | | | 2011/3/31 | 2011/3/31 |
| | | | | | | ○ | | SymfoWARE6000 (ASP18) | ○ | | | 2007/12/31 | 2007/12/31 |
| | | | | | | ○ | | Symfoware6000 (ASP19) | ○ | | | 2008/11/30 | 2008/11/30 |
| | | | | | | ○ | | Symfoware6000 (ASP20) | ○ | | | 2009/11/30 | 2009/11/30 |
| | | | | | | ○ | | Symfoware6000 (ASP21) | ○ | | | 2010/11/30 | 2010/11/30 |
| | | | | | | ○ | | Symfoware6000 (ASP22) | ○ | | | | |
| | | | | | | ○ | | Symfoware6000 (ASP23) | ○ | | | | |
| | | | | | | ○ | | SymfoWARE6000/MP (ASP18) | ○ | | | 2007/12/31 | 2007/12/31 |
| | | | | | | ○ | | Symfoware6000/MP (ASP19) | ○ | | | 2008/11/30 | 2008/11/30 |
| | | | | | | ○ | | Symfoware6000/MP (ASP20) | ○ | | | 2009/11/30 | 2009/11/30 |
| | | | | | | ○ | | Symfoware6000/MP (ASP21) | ○ | | | 2010/11/30 | 2010/11/30 |
| | | | | | | ○ | | Symfoware6000/MP (ASP22) | ○ | | | | |
| | | | | | | ○ | | Symfoware6000/MP (ASP23) | ○ | | | | |
| ○ | | | | | | | | SymfoWARE7000 for Windows NT(R) V7.1 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE7000 SQLC V23 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE7000 SQLCOBOL V23 | ○ | | | | |
| | | | | | ○ | | | SymfoWARE7000 V23 | ○ | | | | |
| ○ | | | | | | | | SymfoWARE7000 拡張オプション for Windows NT(R) V7.1 | ○ | | | | |
| | | | | ○ | | | | SymfoWAREセット (PRIMEPOWER400用) 1.x | ○ | | | | |